

Hot Spot Setup

Connecting an iPad to the hot spot:

1. Turn on the hot spot
 - Your default Wi-Fi hot spot name and password will be found on the hot spot display when you power it on. You will need this information to connect the iPad.
 - If you missed the information when you power it on, you can find the hot spot name and password by pressing on the Power/menu button until you reach the pages that have the hot spot name or password.
2. Turn on the iPad
 - Select Settings
 - Select Wi-Fi (in left column)
 - In right column make sure Wi-Fi is toggled to green.
 - Under Networks, select the name of the hot spot.
 - You will be prompted to log in using the password of the hot spot.
 - When the hot spot is connected, under WI-FI, you will see a blue checkmark in front of the name of the hot spot.

Troubleshooting hot spot problems:

If the hot spot will not power on:

- Try a power reset by pressing and holding the power button for 10 seconds until the hot spot restarts.
- If this does not work, open battery cover, take out the battery and re-install the battery after 5 seconds. Put the battery cover back and press power button.
- Make sure the battery is correctly installed in the hot spot.

If the hot spot screen reads “No SIM card”:

- Contact school for a hot spot replacement

If the hot spot powers on than reads “GOODBYE” and shuts off:

- Try a power reset: press and hold the power button for 10 seconds until the hot spot restarts.
- If it does not work, contact school for a hot spot replacement

If the hot spot disconnects or you have little connectivity:

- On hot spot screen check to see how many bars you have available. If there are not many, try moving the hot spot to a location where more bars are available.