

Prior authorization is required for your prescription drug plan

Dear Valued Plan Member:

We are writing to give you information about your prescription drug program, that is administered by FutureScripts®, an independent company.

Certain prescribed medications require prior authorization. You can see a full list of medications that require prior authorization by logging in to myibxtpabenefits.com or by visiting: ibxtpa.com/providers/prescription_drug_formulary

What is prior authorization?

Prior authorization is a requirement that your physician obtain approval from your health plan for coverage of, or payment for, prescription drugs. Independence Administrators requires prior authorization of certain covered drugs to confirm that the drug prescribed is medically necessary and appropriate and is being prescribed according to FDA guidelines. The approval criteria were developed and approved by the Pharmacy and Therapeutics Committee, a group of physicians and pharmacists from the area.

Using these approved criteria, clinical pharmacists evaluate requests for these drugs based on clinical data, information submitted by your prescribing physician, and your available prescription drug therapy history. Their evaluation may include a review of potential drug-drug interactions or contraindications, appropriate dosing and length of therapy, and utilization of other drug therapies, if necessary.

Without prior authorization, your prescription will not be covered at the retail or mail-order pharmacy. The prior authorization process may take up to two business days once complete information from the prescribing physician has been received. Incomplete information will result in a delayed decision.

Prior authorization approvals for some drugs may be limited to 6 to 12 months. If the prior authorization for a drug is limited to a certain time frame, an expiration date will be given at the time the approval is made. If the physician wants you to continue the drug therapy after the expiration date, a new prior authorization request will need to be submitted and approved for coverage to continue.

For more information

Please discuss any questions or concerns about your prescriptions with your doctor or pharmacist. If you have any questions about your prescription drug program, please contact FutureScripts Customer Service at the number on your ID card, 1-888-678-7013.

Sincerely,

Independence Administrators